

## **Sulzer strengthens maintenance support for Colombia**

As the world's leading independent maintenance provider, Sulzer continues to strengthen its support network for rotating equipment, including in South America. Opened in 2012, the Bogota Service Center is fully equipped to repair and maintain all makes of pumps, compressors and steam turbines up to 10 MW.

Sulzer recognizes that modern industrial processes cannot afford unplanned downtime and the company works closely with its customers to develop a detailed, proactive maintenance schedule that aims to minimize lost production time. In addition, for the times when an unforeseen breakdown does occur, Sulzer offers skilled and professional field service teams that can respond very quickly.

In order to deliver comprehensive rotating equipment maintenance solutions, maintenance providers essentially need three attributes: expertise, flexibility and high-quality in-house facilities that are equipped to deliver lasting repairs. Sulzer's field service engineers are also supported by the skills and expertise of the remanufacturing facilities within the global Sulzer network.

Carlos Narvaez, General Manager at Sulzer Pumps Colombia S.A.S, comments: "The aftermarket support of rotating equipment needs to be of the highest standard in order to ensure the availability and reliability of the equipment. Ideally, all of the necessary work is completed during planned shutdown periods, and this requires precise planning and efficient execution to deliver the project on time."

The service center in Bogota provides access to all of the repair and remanufacturing facilities in the Sulzer network. This includes precision steam turbine repairs and full scale refurbishment of generators and high voltage motors.

"In recent years we have seen a growing demand for independent technical advice and maintenance services." concludes Carlos Narvaez. "In response we have created a team of highly skilled diagnostic engineers, supervisors and maintenance engineers that can respond to immediate issues on-site as well as deliver turnkey solutions for planned repairs. Our goal is to provide the best quality and timely service solutions in the industry."

Carlos Narvaez, the new General Manager for the Colombia operation is leading a continuity plan to increase the business in this region. The Sulzer operation also aims to support projects involving hydrocarbon pipeline retrofits, power plant upgrades and reliability improvement in municipal water treatment plants, utilizing local expertise and the important support of other Sulzer locations such as the engineering team in Houston.

### **Photo Captions:**

**Photo 1:** The service center in Bogota provides precision machining and balancing for a wide variety of rotating equipment

**Photo 2:** Sulzer's flexibility and engineering expertise can deliver a host of maintenance projects including pumps

**Photo 3:** The well-equipped repair facilities can handle large-scale projects and deliver them on time

## **About Sulzer:**

Sulzer is the leading worldwide, independent service provider for the repair and maintenance of rotating machines including turbomachinery, pumps and electro-mechanical equipment. With a global network of over 180 technically advanced manufacturing and test facilities, Sulzer offers a collaborative advantage that delivers high-quality, cost-effective, customized and turnkey solutions, providing its customers with the peace of mind to focus on their core operations.

Sulzer Rotating Equipment Services, a division of Sulzer, can accommodate all brands of rotating equipment including turbines, compressors, generators, motors and pumps. With an enviable track record, dedicated teams of on-site engineers provide best-in-class solutions to ensure that the most effective service is delivered.

Sulzer is dedicated to providing superior service solutions to a range of industries including power generation, oil and gas, hydrocarbon and chemical processing, water and air separation. Every solution is customized to suit the business needs of each application – whenever or wherever that may be.

With a long history of providing engineering service support, Sulzer is headquartered in Winterthur, Switzerland where it began in 1834. Today, with sales over US\$ 3 billion and with approximately 14,000 employees, the Sulzer footprint spans across the globe. The core aim is to deliver a flexible and cost-effective service that optimizes customer operational efficiency and minimizes downtime.

For more information on Sulzer, visit [www.sulzer.com](http://www.sulzer.com)

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